

IN THE CLAIMS:

Please cancel claims 1-31 without prejudice to, or disclaimer of, the subject matter recited therein. Please also add new claims 32-52, as follows.

1-31. (Cancelled)

32. (New) A printing system comprising:

a printer apparatus including output means for performing a printing operation based on printing data transmitted via a communication line and notice means for sending to said information processing apparatus a notice showing a status of said printing apparatus; and

an information processing apparatus including a display unit, a memory, identification means for identifying the notice sent by said notice means, and control means for 1) when the notice is identified as a first type of notice, controlling the display unit to perform a display based on information corresponding to the first type of notice, which is stored in the memory in advance, and 2) when the notice is identified as a second type of notice, controlling the display unit to perform a request display of requiring a connection to a first URL to obtain countermeasure information corresponding to the second type of notice,

wherein said information processing apparatus is connected to the internet when the connection to the first URL is instructed, and wherein a display based on the countermeasure information which is obtained via the internet based on the first URL is displayed on the display unit of said information processing apparatus.

33. (New) The system according to claim 32, wherein, when the notice is identified as a third type of notice, the control means controls the display unit to display a request display of requiring a connection to a second URL via the internet that is different from the first URL and is to obtain countermeasure information corresponding to the third type of notice.

34. (New) The system according to claim 32, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

35. (New) The system according to claim 32, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

36. (New) The system according to claim 33, wherein the third type of notice corresponds to a problem that can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

37. (New) The system according to claim 32, wherein said printer apparatus comprises an inkjet printer.

38. (New) An information processing apparatus communicating with a printer apparatus, said information processing apparatus comprising:

a display unit;

a memory;

receiving means for receiving a notice showing a status of the printing apparatus;

identification means for identifying the notice; and

control means for 1) when the notice is identified as a first type of notice, controlling said display unit to perform a display based on information corresponding to the first type of notice, which is stored in said memory in advance, and 2) when the notice is identified as a second type of notice, controlling said display unit to perform a request display of recruiting a connection to a first URL to obtain countermeasure information corresponding to the second type of notice,

wherein said information processing apparatus is connected to the internet when the connection to the first URL is instructed, and wherein a display based on the countermeasure information which is obtained via the internet based on the first URL is displayed on said display unit of said information processing apparatus.

39. (New) The apparatus according to claim 38, wherein, when the notice is identified as a third type of notice, said control means controls said display unit to display a request display of requiring a connection via the internet to a second URL, which is different from the first URL, and is to obtain countermeasure information corresponding to the third type of notice.

40. (New) The apparatus according to claim 38, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

41. (New) The apparatus according to claim 38, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

42. (New) The apparatus according to claim 39, wherein the third type of notice corresponds to a problem that can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

43. (New) An information processing method in an information processing apparatus having a display unit and a memory and communicating with a printer apparatus, said method comprising the steps of:

receiving a notice showing a status of the printing apparatus;

identifying the notice; and

controlling 1) when the notice is identified as a first type of notice, the display unit to perform a display based on information corresponding to the first type of notice which is stored in said memory in advance, and 2) when the notice is identified as a second type of notice, the display unit to perform a request display of requiring a connection to a first URL to obtain countermeasure information corresponding to the second type of notice,

wherein the information processing apparatus is connected to the internet when the connection to the first URL is instructed, and wherein a display based on the countermeasure information which is obtained via the internet based on the first URL is displayed on the display unit of the information processing apparatus.

44. (New) The method according to claim 43, wherein, when the notice is identified as a third type of notice, in the controlling step, the display unit is controlled to display a request display of requiring a connection to a second URL which is different from the first URL and is to obtain countermeasure information corresponding to the third type of notice.

45. (New) The method according to claim 43, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

46. (New) The method according to claim 43, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

47. (New) The method according to claim 44, wherein the third type of notice corresponds to a problem that can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

48. (New) A computer program product for an information processing apparatus having a display unit and a memory and communicating with a printer apparatus, said computer program product comprising:

code to receive a notice showing a status of the printing apparatus;

code to identify the notice; and

code to control 1) when the notice is identified as a first type of notice, the display unit to perform a display based on information corresponding to the first type of notice which is stored in the memory in advance, and 2) when the notice is identified as a second type

of notice, the display unit to perform a request display of requiring a connection to a first URL to obtain a countermeasure information corresponding to the second type of notice,

wherein the information processing apparatus is connected to the internet when the connection to the first URL is instructed and wherein a display based on the countermeasure information which is obtained via the internet based on the first URL is displayed on the display unit of the information processing apparatus.

49. (New) The computer program product according to claim 48, wherein, when the notice is identified as a third type of notice, the display unit is controlled to display a request display of requiring a connection to a second URL which is different from the first URL and is to obtain countermeasure information corresponding to the third type of notice.

50. (New) The computer program product according to claim 48, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

51. (New) The computer program product according to claim 48, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

52. (New) The computer program product according to claim 49, wherein the third type of notice shows a case where a problem can be eliminated by an operator's endeavor without requiring assistance of a serviceman.